

**MAG REGIONAL DOMESTIC VIOLENCE COUNCIL**  
**MEETING MINUTES**  
**September 7, 2000**  
**2:00 - 4:00 p.m.**  
**Flinn Foundation**

**MEMBERS ATTENDING**

Tom Ambrose, Phoenix Suns  
Tracy Bame, Phelps Dodge Corp.  
Harriet Barnes, Governor's Division of  
Domestic Violence Prevention  
\*Judge Jean Baxter, Glendale City Court  
Peggy Bilsten, Councilmember of Phoenix  
Dr. Mary Ellen Bradshaw, Az Public Health  
Assoc.  
Donna Marcum for Mike Branham, Criminal  
Justice Commission  
\*Jan Brewer, Maricopa County Supervisor  
Tom Canasi, City of Tempe  
\*Michael Carey, Buckeye Police Dept.  
\*Maggie Cathey, Vice Mayor, Town of Gilbert  
Dean Coonrod, Maricopa Integrated Health  
Systems/Medpro  
\*Sandy Cowen Miller, The Cowen Agency  
Gene D'Adamo, The Arizona Republic  
Lydia Carbone for Sheila Day-Geary, John C.  
Lincoln Hospital  
\*David Easchief, Salt River Pima Maricopa  
Indian Community  
Hon. Susan Ehrlich, Arizona Supreme Court of  
Appeals  
\*Dr. Paul Eppinger, Arizona Ecumenical  
Council  
\*Mike Evans, Councilmember of Gilbert  
Kathleen Ferraro, ASU  
\*Margarita Garcia, Councilmember of  
Guadalupe  
David Goulet, Councilmember of Glendale  
Cmdr. Kim Humphrey, Az. Regional  
Community Policing Inst.

Roger Illingworth, Dept. Of Public Safety  
Dyanne Greer, Maricopa County Attorney's  
Office  
Mary Lynn Kasunic, Area Agency on Aging  
Loren Kirkeide, SRP  
\*Sanford Kravitz, Arizona Community  
Foundation  
John Leach, City of Goodyear  
Rev. Deborah Lerner, Paradise Valley United  
Methodist  
Marie Lopez-Rogers, Councilmember of  
Avondale  
Cynthia Lukas, Councilmember of Scottsdale  
JoEllen Lyn, American Express  
Preston McMurry, McMurry Publishing  
Carolyn McBurney, 3TV/KTVK  
\*Laura Miller, Attorney Generals Office  
Shillana Bowen for Rick Miller, Violence  
Prevention Initiative  
Shelly Hornback for Stephanie Orr, Center  
Against Sexual Abuse  
Paul Oves, Tosco Marketing Company  
Rev. Fran Park, NW Valley Community  
Council  
Janice Parker, Save the Family Foundation  
David Petersen, Arizona State Senate  
Don Peyton, City of Phoenix Fire Dept.  
Connie Phillips, Sojourner Center  
Angie Rodgers, Children's Action Alliance  
Dr. Lawrence Sands, Maricopa Cnty Dept. of  
Public Health  
\*Joan Shafer, Mayor of Surprise

Donna Smith, Fresh Start Women's Foundation  
\*Marie Sullivan, AZ Womens Education and Employment  
Lt. Louie Tovar, Domestic Violence Unit, Phoenix, P.D.  
\*Margaret Trujillo, Value Options  
\*Roberta Voss, Arizona House of Representatives  
Mary Wambach, Arizona Coalition Against Domestic Violence  
Kerry G. Wangberg, Law Department/Criminal Division  
Phillip Westbrook, Councilmember of Chandler

#### OTHERS PRESENT

Linda Kmetz, MCAO  
Jill Favor, AZ Foundation for Women  
Dee Wheeler Cronin, FAC  
Chris Finney, City of Phoenix  
Claudia Claunch, Town of Carefree  
Jennifer Murray, Maricopa Co.  
Katie Hobbs, Sojourner Center  
Lynn Potts, City of Mesa  
Debbie Enis, Westside Food Bank  
Mario Paniagva, FAC  
Carol Kratz, MAG  
Suzanne Quigley, MAG  
Mary Thomson, MAG

*\*Those members neither present nor represented by proxy.*

#### 1. Call to Order

Chairman Peggy Bilsten called the meeting to order at 2:25 p.m. and introductions ensued. She thanked the Flinn Foundation for offering their beautiful new facility for today's meeting.

#### 2. Approval of the June 29, 2000 Council Meeting Notes

A motion by Mr. Tom Canasi, and seconded by Rev. Debra Lerner to approve the June 29, 2000 meeting minutes passed unanimously.

Chairman Bilsten announced new funding sources for Council initiatives with grants from the Phillip Morris Doors of Hope and the Attorne

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involved in domestic violence efforts.

3. Update on Council Progress to Date

Mr. Tom Canasi reviewed a recent domestic violence incident which occurred in Tempe. He stated that the incident has motivated him to recommit to working on this issue. He encouraged other members of the committee not to lose motivation to continue working on alleviating this devastating problem.

He noted that the Council has held six meetings and has accomplished many things in that short amount of time.

Publications

- The Work Place Manual
- Brochures for employers and faith leaders
- Model Guide for Local Councils
- MAG Domestic Violence Web site
- Distribution of over 200,000 safety plans

Domestic Violence Training

Over 300 people from various communities have received training including Faith Leaders, State Directors, Arizona Attorney Generals Office, Hospital Personnel and Arizona State Legislators.

Funding

The Council has been successful in receiving second year funding from the Governor's Office. Other funding obtained: Arizona Attorney General's Office, Phillip Morris Doors of Hope, and the Corporate Citizenship Initiative. These funds will help move forward current initiatives.

4. Update on Current Initiatives

Two efforts are currently underway:

1. Workplace policies and protocols
2. Education and awareness of the faith based community

New initiatives to be implemented this year are:

- Promoting Crisis Response Teams and collaboration of existing crisis response teams
- Development of local/city based coordinating councils
- Annual training for hospital personnel
- Supporting legislative efforts

Mr. Canasi noted that many of these initiatives are currently underway in many local governments. However, the MAG Domestic Violence Council is working to collaborate those efforts and assist in promoting efforts to those cities and towns that request the Council's assistance.

Next, Ms. Carol Kratz, MAG staff discussed the Workplace Initiative. She noted that we are working in collaboration with the Governor's Office. The MAG Council will assist local governments in Maricopa County to implement policies and practices to address the effects of domestic violence in the workplace.

To initiate this, a local government survey was administered. Mr. Chris Shipley, MAG staff, provided a brief review of the results of the survey. 12 local governments responded. Seven questions were asked. The results were the following:

- One-half of the cities already have a workplace violence policy or guideline
- nearly all offer an employee referrals to outside resources
- Thirty-five percent provide reference materials

The survey gave vital input into the level of interest in receiving training on policies and practices in the workplace to address domestic violence. MAG staff will use this information as the focus of future training efforts.

Reverend Deborah Lerner reported on the Faith-based Initiative. She highlighted the religious conference that will occur in October and asked that members review the conference brochure. The conference will be held on October 17<sup>th</sup> from 8:00 a.m. - 3:30 p.m.. The program will consist of speakers and panels in the morning and workshops will be conducted in the afternoon. This year the conference will be held for the entire day, to allow more time for dialogue and discussion. The morning session will include Peggy Bilsten, Janet Napolitano and possibly the Governor.

Reverend Lerner stated that they were attempting to get media coverage, and are endeavoring to let the community know about the conference. Rev. Lerner requested assistance in promoting the event and getting the word out. They expect approximately 350 people, with 100 people already registered. The Philip Morris Doors of Hope grant will enable distribution of materials that will be organized and printed in a more usable fashion. A manual will be developed to be used for faith leaders which will provide information and resources to work with victims and batterers in their congregations.

Dr. Dean Coonrod reported on the effort to promote annual training for all hospital personnel. He informed the Council that the work group is developing a protocol related to minimum training requirements. They will survey all county hospitals and gain the buy in from hospital administrators.

Dr. Coonrod stated that at their first meeting, they had representatives from most of the major hospitals in the region. Past attempts to promote the annual training have been thwarted. Two issues that have affected past attempts include a high turnover of personnel. There also has been difficulty in the past because of a lack of top administrator buy in. This current effort will include attempts to reach the top level administrators, highlight hospitals with the training, develop a model of “violence free zone” which would be certified and positively reinforce the annual training.

Dr. Coonrod noted that next steps involve development of the survey to local area hospitals to determine the level of training being provided and also to further develop strategies for buy in of top level administrators.

Lt. Tovar inquired as to what type of staff would be trained. Dr. Coonrod responded that it would be all staff, not just Emergency Room staff as many past efforts focused on. There would also be an emphasis on educating physicians.

Don Peyton informed the members about the protocols for the Crisis Response Teams. The work group will be developing a manual to serve as a guide, and a protocol for mutual aid across city boundaries. Some highlights from the first meeting included discussion of how the City of Phoenix developed their team as well as how other cities currently operate their crisis response efforts. The protocol related to mutual aid is needed because there are certain measures to put in place to allow for this to happen. A survey the cities is necessary to determine the number of crisis response units already in existence and to gather the protocols of those teams that do exist.

The City of Chandler is going to work a police and fire crisis response team model. The City of Mesa has also approached their city council to develop a joint venture with their police and fire departments.

Sun Lakes have their team up and running and do respond sometimes to Chandler calls. The Northwest Valley is developing a regional team with Surprise, Glendale, El Mirage and Peoria.

Two subcommittees will be developed to produce the manual and the mutual aid protocol.

Chairman Bilsten asked how long the City of Phoenix has had their team established. Mr. Peyton stated that they have been working for five years and doing the mutual aid piece since 1997. Chairman Bilsten acknowledged the northwest effort which is bringing 7 municipalities together in this effort.

Ms. Kathleen Ferraro announced that the legislative committee met once. She noted that they may have met prematurely since legislators will be unknown until after the election on November 7, 2000. She encouraged council members to contact the new legislators about the importance of domestic violence issues and supporting increases for funding for shelter and support services. She discussed the funding allocation from the legislature last year. Out of a request for \$8 million only \$3 million was allocated. She emphasized the need for funding not only for beds, but for operating costs so that the shelters can continue to operate.

Ms. Ferraro also discussed the high incidence of dual arrests at the D.V. scene. The committee will be looking into this issue and research other States' dominant aggressor statutes.

The National Violence Against Women's Act (VAWA) bill is up for reauthorization. This is the federal source of funding for domestic violence resources, shelter services, and other key services. A major effort is needed to make sure that the bill passes to preserve funding for domestic violence services over the next five years.

Loren Kirkeide noted that on his e-mail server - Juno offered a button to click to support the re-authorization of VAWA. By clicking the button an email was automatically transferred to legislators in Washington D.C. Chairman Bilsten asked if we could do that with the MAG D.V. Website. MAG Staff will investigate and report back at the next meeting.

The Arizona Coalition Against Domestic Violence sent out a candidates survey where many responses supported increases in funding. Hank Barnes noted that she has written to all congressional delegates regarding the VAWA issue. Donna Irwin of the Governor's Office will go to Washington D.C. next week to meet with congressmen on VAWA.

During the last legislative session, a bill was passed to develop a statewide plan on D.V. and sexual assault in Arizona. The committee is scheduled to meet on October 18 to begin developing the plan. The deadline to have the plan developed is December 1, 2000. Ms. Barnes noted that the strength of that committee and its recommendations will carry a great deal

of weight with the legislature during the next session. She invited members of the Council to participate in the public sessions of that task force.

Lt. Kim Humphrey, of AZPOST, informed members about the work group on Local Domestic Violence Coordinating Councils. They are developing a guide for Councils statewide. A draft version is circulating and is currently being finalized. He thanked MAG staff for their assistance in putting together the draft manual. A two-day training seminar is being designed to support development of Local Coordinating Councils. It is anticipated that 3 cities or more will participate in the training. The work group has identified several funding sources for training. We will target jurisdictions - city managers, officials within the city, and possibly a written form of commitment that they will assemble a multi-disciplinary team. This will be a very interactive training where cities will leave the training with their Council formed and trained. Mary Wambach commented on the tribal participation. Cmdr. Humphrey indicated that they will be included. He is working currently with the regional policing institute, which has already made inroads in that direction.

5. Corporate Citizenship Initiative

Hank Barnes discussed new developments from the Corporate Citizenship Initiative. The effort began with the Family Violence Prevention Fund, which selected 10 states to be champions in this effort. A state team for Arizona was established to implement the initiative. MAG will concentrate on the cities and towns and the Governor's Office will concentrate on private employers. A major focus of the initiative will include education and training for upper level management and orientation training to new employees. These efforts will contribute to keeping the workplace safe for all employees and reduce employer liability. The employer guide developed by the Family Violence Prevention Fund and revised by MAG covers a "how to" guide on developing and implementing policies and protocols. Ms. Barnes noted that the state team will be attending a CCI national conference in Boston, MA to learn more about how to implement the initiative in Arizona.

6. Public Awareness Campaign

Carolyn McBurney reported on the efforts of the Attorney General's Office Public Awareness Campaign. The project is underway with 17 versions of PSA's being finished with participation from all the local area newscasters. There is a high participation level of businesses, sports leaders, law enforcement officials including the AG's Office and every TV station in the valley. Ms. McBurney noted that this type of support for an issue is unprecedented. Ms. McBurney noted that the PSA launch is scheduled for October 2, 2000. The AG's Office is asking that the major media outlets promote this PSA throughout October for Domestic Violence



Awareness Month. The PSA's will be shown at the discretion of the stations, therefore the station managers will be asked to support the effort and show them in times of most coverage. She feels that the breadth of the participants will help with the wide coverage.

7. Community Awareness Efforts of the MAG Domestic Violence Council

Chairman Bilsten complimented staff on efforts of the Council. Chairman Bilsten paid special note to development of the D/V Web site. The purpose of the Web site is to educate and provide resources. It also targets updated information about legislation. There are links to other D.V. related Web sites both locally and nationally. Ms. Thomson noted that the Web site is a work in progress and encouraged comments on corrections or needed additions. Chairman Bilsten asked if people could contribute money through the website. Ms. Thomson noted that staff will explore how to include that information.

Ms. Thomson then reviewed the draft newsletter in Council member's packets. The newsletter will be distributed on a quarterly basis to keep all those involved in D/V planning efforts informed of progress of the Council. The newsletter will be posted on the Website, and hard copies would also be available. The newsletter will cover Council issues, general education, profile members of the council and interesting initiatives, list significant statistics, and important dates for events.

Connie Phillips asked if the newsletter would be electronic only. Ms. Thomson stated that we hope to distribute it mostly electronic, but with some hard copies because of the expense. Approximately 500 - 1,000 copies will be produced. Anyone who has been involved in our D.V. planning process would be targeted along with legislators. Mr. Canasi noted that we can reach far more people electronically. She noted that it will be sent out in a broadcast e-mail with a link to the MAG D.V. website.

Ms. Wambach suggested having bios about the Council staff and to coordinate with MCFADA and Governor's office on calendar of events. Carolyn McBurney suggested profiling business successes.

A motion by Loren Kirkeide, seconded by Donna Marcum to approve the newsletter passed unanimously.

Ms. Thomson discussed the idea of having an annual event to commemorate the first year's work of the Council to review the accomplishments, celebrate success, and discuss where we need to go. If the Council sees this as a valuable effort, we would need an ad hoc committee to organize the event. Mr. Gene D'Adamo asked how would this be different from other events in the community - conducted by shelters, and other groups? Chairman Bilsten suggested that the committee would determine how to get more people in the room. Mary Ellen Bradshaw

suggested having it also be a fundraiser as well as a celebration event. Chairman Bilsten suggested Council members send Mary a note on thoughts on this idea.

8. Approval of the Council Meeting Schedule

Chairman Bilsten referred to the meeting schedule and asked members to review their schedules. There was a conflict noted on November 16 with the Women's Success Forum. It was suggested that the meeting be moved to November 9, 2000 - from 2 to 4pm. The motion put forth by Cynthia Lukas, and second

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9. Call to the Public

Ms. Chris Finney asked the Council members about the status on the discussion on offender treatment. Mary noted that a subcommittee is in the process of being formed. Chairman Bilsten requested that Ms. Finney possibly serve as chair of the effort.

Ms. Dee Wheeler-Cronin noted that it is important to have Safety Plans placed in the men bathrooms as well.

Chairman Bilsten asked members to take as many safety plans with them today, as well as the shoe cards and bring them back to their workplaces.

Carolyn McBurney suggested putting safety plans in water bills.

Dr. Coonrod mentioned that Central Plastics and Rubber produces plastic holders for the safety plans.

Jill Faver announced their effort to collect cell phones for victims of domestic violence in collaboration with Motorola. She noted that anyone can drop off their old cell phone at any police station.

JoEllen Lynn, from American Express, is working with Sojourner to create the first training center at Sojourner Center where residents will train and then be qualified to obtain employment at American Express. She also commented that victims have reported that the cards dissolve in shoes and they need to be produced in Spanish.

Mary Wambach noted that a workplace training will be occurring on October 17<sup>th</sup>, 2000 with Jim Hardeman. She apologized for the conflict with the Religious Conference.

Mary Ellen Bradshaw reminded the members about the pre-conference for the Arizona Public Health Association on the September 13, 2000 will focus on data collection as a public health tool for prevention. The keynote will focus on emotional abuse. The pre-conference is \$30 to attend.

Chairman Bilsten asked members to complete the evaluation survey to ensure that we make the best use of your time and that we are meeting your needs.

10. Announcements

Chairman Bilsten reviewed the shelter wish list with the members and encouraged members to consider responding to the wish list. She is going to get a whole floor at City Hall to adopt a shelter.

Chairman Bilsten thanked everyone for contributing their time and praised the work of the Subcommittees.

11. Adjourn

The meeting adjourned at 4:01pm.